



Complete180 is an Australian owned company based in Newcastle, New South Wales.

We have over 30 years' experience in providing information technology services to a vast range of clients, in a number of industry sectors:

- State and Local government organisations and utilities
- Retail groups
- Media organisations
- Marketing & Finance organisations

Our architects follow the Information Analysis methodology, and have extensive experience across the entire system development life cycle, from requirements gathering to system development, testing, documentation and implementation.

Each architect is degree qualified, and has been recruited for their skills and experience in disciplines such as Business Analysis, Application Development, Quality Assurance and Software Useability.



# LaunchPad

# flexible solutions for your business needs

## LaunchPad provides a total end to end solution

LaunchPad is a platform for executing functionality to assist local government authorities in NSW.

The architecture is an extensible workflow system, supporting the plug-in of satellites that extend the data management and processing capability of the workflow system.

LaunchPad enables the Councils to manage things of interest such as land parcels, community assets and animals, and better enables the management of data supporting these things e.g. codes, parameters and security.



### CUSTOM SOLUTIONS

Complete 180 collaborates with Councils to configure LaunchPad into a bespoke system to suit their specific needs, our experienced consultants can scope your requirements in hours, rather than days. Less time means less cost.

Our technology allows us to develop prototypes, so you can see the solution, rather than relying on paper-based specifications and the hope that it will solve the problem.

As the system is not configured by programming, it means no more coding bugs. It is configured using logic that is unique to your business and is expressed as rules, executed by the leading open-source rules engine.



### WEB SOLUTIONS

LaunchPad does not require a client install, all it needs to run is an internet browser.

With an active internet connection, LaunchPad can be run on any mobile device, or tablet.

It can be hosted in the cloud, or can be run from a LAN.

LaunchPad integrates to external applications via web-services.

LaunchPad is compatible with a range of operating systems – Linux, Windows, Mac OS.

Persists data to a range of relational database management systems (DBMS) – MySQL, MS SQL Server, Oracle, IBM Cloudscape.



# technology at work for you

connecting your business to the technology solutions you need

## WORKFLOW ORIENTATED

LaunchPad is a workflow orientated system that processes work through a mechanism of Cases and Tasks. Each entity in LaunchPad is defined as a Record, being things of interest to a Council such as a Street, Property or Asset. The Search and Create facility is across all Records, from here you can execute processes such as add a Record, raise a Case, complete a Task and monitor the progress through a Dashboard.

LaunchPad can be configured specifically for each Council via plug-ins called Satellites. A Satellite is a module which extends the functional capability of the LaunchPad application. Examples of Satellites are Development Applications, Animals, Company, Certificates, Cemeteries and Receipting, and any combination of Satellites can be added in to LaunchPad.

## SATELLITES

Each Record is a member of a satellite. Membership means that all member Records share:

- common attributes
- common states
- common processes
- common transaction types

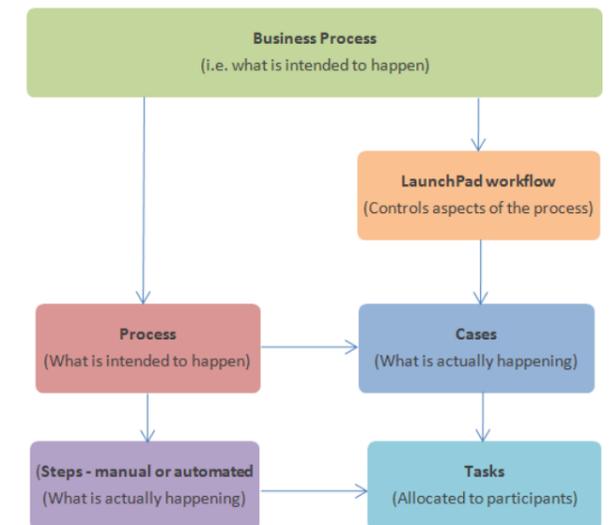
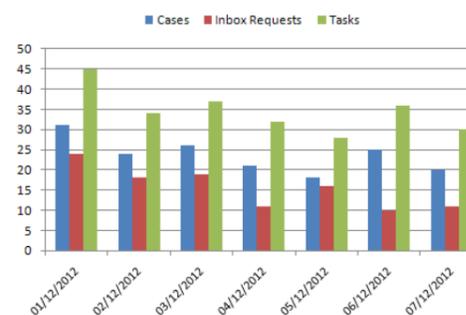
There are no limits to the number of satellites that can be installed into LaunchPad

## ADDITIONAL FEATURES

- Links to Google Maps
- Customisable Themes
- Supported exports of all forms to .csv, .xls, word and PDF.
- Documents and files can be attached to all records
- From and To Email capabilities
- Login for community access as a 'Guest'

## DASHBOARD

Dashboards let you visualise the processes within the system, allowing you to monitor the current state of play.



## SECURITY

LaunchPad offers Role based security by giving each user a defined role. A Role defines the privileges and permissions of its users, in terms of:

- Administrative functions
- Process and Step management
- Case management
- Task execution
- Reference data maintenance

### Event Logging

LaunchPad records all access and processing against Records by a User, including:

- Successful and unsuccessful logins.
- Logouts.
- Attempted access to Record data.
- Record state transitions.
- Workflow transitions.